



### PAYMENT REFUND POLICY

Dear Customers,

At Reliance Syndicate, we strive to provide the best products/services to our customers. However, we understand that sometimes refunds are necessary.

#### **I) Refund Processing Time**

All refunds will be processed within 72 hours from the time of request. Please note that bank processing times may vary.

#### **II) Eligibility for Refund**

Refunds will be issued in the following cases:

1. Defective Products
2. Canceled Orders
3. Duplicate Payments

#### **III) Refund Procedure**

To initiate a refund, please:

1. Contact our Sales Team at 8015010552 or sales@reliancesyndicate.com
2. Provide your order number and reason for refund.
3. Allow 2-3 working days for processing.

#### **IV) Refund Methods**

Refunds will be issued through the original payment method only. (Cash to Cash & Bank to Bank)

#### **V) Additional Notes**

We reserve the right to decline refund requests that do not meet our eligibility criteria.

#### **VI) Contact Us**

For any questions or concerns regarding our refund policy, please reach out to:

**Rameeja Banu**

Accountant

Reliance Syndicate

Ph: +91 96552 46813

Email: accounts@reliancesyndicate.com